



Lutheran Disaster Response

# TRAINING & ENGAGEMENT CATALOG

SUMMER & FALL 2023

# Welcome to the Community

Welcome to the inaugural issue of Lutheran Disaster Response's *Training and Engagement Catalog*! We are thrilled to offer this resource to you and encourage you to share the catalog with others in your congregation, synod, organization, or community who may be interested.

As the humanitarian response ministry of the ELCA, Lutheran Disaster Response responds to disasters and crisis situations across the ELCA footprint as well as around the world. Although much has changed since our beginnings in 1973, we remain grounded in our mission to share God's hope, healing and renewal with people whose lives have been disrupted by disasters. LDR continues to accompany partners across the globe throughout the cycle of disaster — response, recovery, mitigation, and preparedness — providing financial support, technical assistance, advocacy and networking.

Disaster is bigger than all of us — bigger than any individual, organization or community. The same is true for recovery, which is why effective collaboration is so essential in responding to disasters and supporting whole community recovery.

This *Training and Engagement Catalog* is designed to equip individuals and organizations with the skills and knowledge necessary to address the multifaceted aspects of disaster response and recovery. The catalog includes a variety of learning opportunities, including webinars, partner spotlights, and other interactive learning opportunities (including self-paced online training modules). It covers diverse topics, from preparedness to long-term recovery, and is designed for a variety of skill and experience levels.

Welcome to the Lutheran Disaster Response learning community. We look forward to engaging with you as we work together to build resilient, empowered communities.

Happy learning!



*Maryn Olson*

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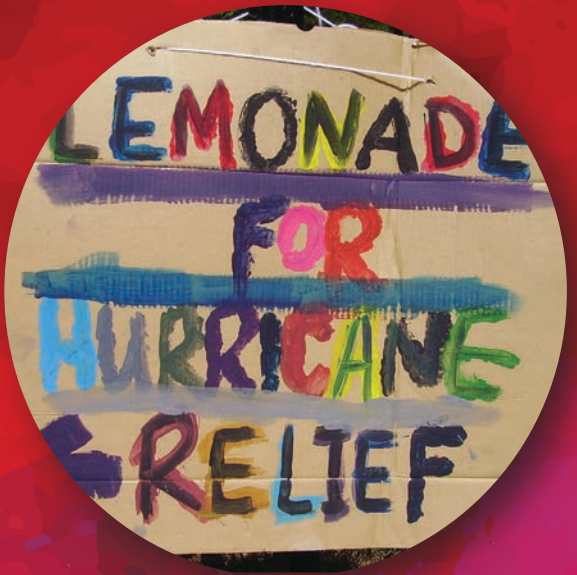
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# USING THIS GUIDE

The objective of the training team at Lutheran Disaster Response is to empower communities by equipping them with the necessary knowledge, skills, and resources to effectively respond to and recover from disasters and other community emergencies.

From comprehensive disaster preparedness courses to specialized training in recovery, volunteer management, and rebuild operations, the opportunities in this catalog strive to foster a culture of preparedness and strengthen the collective ability of communities to mitigate the impact of disasters. Training and other Community of Practice events have been organized by month. Icons and color scales have been utilized to differentiate content.

All activities are free and open to the public. To register for all or individual events, visit LDR's online Learning Management System at <https://collabornation.net/login/LDR>.

## Course Difficulty

Courses from Lutheran Disaster Response are free and open to the public, and we encourage all who are interested to join and participate. While many of our trainings are geared towards individuals just beginning their disaster response and recovery journey, other courses are designed to be taken sequentially. As students advance through each lesson, skills are taught and built upon. The following color scale system has been implemented to visually share with participants the difficulty or recommended knowledge level for each course:



Beginner

*Ideal for most participants*



Intermediate

*Good for participants with some experience*



Advanced

*Good for participants with a lot of experience*



*Dale and Jean Percy with Jim Garrett at a long-term recovery training in Hazard, Kentucky.*

## SUGGESTED PRE-REQUISITES

LDR might suggest prerequisites before attending a particular course. Most prerequisites are available on LDR’s online training system and can be accessed as most convenient to the student. In all courses, the prerequisites are only suggestions and are designed to provide students with the foundational knowledge needed to succeed. Due to time constraints, not all courses will have the opportunity to cover these foundational items as a part of the regular training. Prerequisites are identified in the following way:

**SUGGESTED PRE-REQUISITES: DISASTER CASE MANAGER PART 1: INTRODUCTION TO DISASTER CASE MANAGEMENT, DISASTER CASE MANAGER PART 2: DISASTER CASE MANAGEMENT CORE CONSIDERATIONS, AND PSYCHOLOGICAL FIRST AID: AN OVERVIEW.**

## Types of Trainings and Engagement

Over 40 different trainings and workshops are offered between July and December. Here’s a look at how to distinguish each of the opportunities:

### Online Community Conversation



Opportunities in light blue with a telephone icon are informal, 60-minute Community of Practice (CoP) online video and phone discussions. These events encourage networking, sharing, and learning between CoP members. While traditionally broken out by region, all conversations are open to all who would like to attend.

### In-Person Training or Gathering



Opportunities in dark blue with an icon of people are in-person events or gatherings. Information about the hosting location is beneath the course title. Events will be held on a single or multiple days.

### Online Facilitated Training



Opportunities in green with an icon of the globe are facilitated online training hosted on Microsoft Teams (MSTeams) or Zoom. These online sessions encourage engagement through participation, surveys, small group discussions, and more.

### Partner Spotlight



Opportunities in orange with an icon of a spotlight are *Partner Spotlight* sessions. Lutheran Disaster Response partners from around the world will share about innovative work they are doing in their communities.

# TRAINING & ENGAGEMENT SCHEDULE

## JULY



**Wednesday, July 12**

### **Southern Region Community of Practice Discussion**



4:00 p.m. ET | 3:00 p.m. CT | 2:00 p.m. MT | 1:00 p.m. PT

60-min | Online via MSTeams

*Convener: Sean Coffman*

Join LDR's Southern Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, quarterly online gathering.



**Wednesday, July 19**

### **Understanding 'Just in Time' Training**



3:00 p.m. ET | 2:00 p.m. CT | 1:00 p.m. MT | 12:00 p.m. PT

60-min | Online via MSTeams

*Facilitators: Sean Coffman, Kristyne Duffy, Dale Peercy, and Jean Peercy*

A humanitarian crisis has impacted your community, and you're called to respond – but you don't know the next best steps. LDR provides Just in Time training to individuals and organizations leading recovery efforts in their communities. Join us for this informal 60-minute discussion and learn what online and in-person resources are available and how to access them.



**Thursday, July 20**

### **Eastern Region Community of Practice Discussion**



9:00 a.m. ET | 8:00 a.m. CT | 7:00 a.m. MT | 6:00 a.m. PT

60-min | Online via MSTeams

*Convener: Sean Coffman*

Join LDR's Eastern Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, quarterly online gathering.



**Wednesday, July 26**

### **Midwest Region Community of Practice Discussion**



2:30 p.m. ET | 1:30 p.m. CT | 12:30 p.m. MT | 11:30 a.m. PT

60-min | Online via MSTeams

*Convener: Sean Coffman*

Join LDR's Midwest Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, monthly online gathering.

## SUMMER & FALL 2023



**Thursday, July 27**

### **Construction Estimation and Assessment Training**

11:00 a.m. ET | 10:00 a.m. CT | 9:00 a.m. MT | 8:00 a.m. PT

2 hours | Online facilitated training via Zoom

*Facilitators: Dale and Jean Percy*



This advanced 2-hour webinar is designed for those that have a construction background and are interested in learning more about what should be included and considered when estimating a disaster related repair project. This session will also explore the issue of deferred maintenance, and where it should be addressed in a disaster repair. Participants will receive and see demonstrated the *Estimators Check List* form and the *Estimation Calculator* to use outside of the course.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER, STRONG CONSTRUCTION BACKGROUND AND UNDERSTANDING RECOMMENDED, FAMILIARIZATION WITH MICROSOFT EXCEL NEEDED.**

# AUGUST



**Tuesday, August 1**

### **Public Narrative: Leadership, Storytelling, and Action**

2:30 p.m. ET | 1:30 p.m. CT | 12:30 p.m. MT | 11:30 p.m. PT

2 hours | Online facilitated training via MSTeams

*Facilitators: Emma Akpan*



Stories are how we connect with each other, narrative is how we put together the pieces of our own purpose, our reason and our intent for our calling. The *Public Narrative* workshop teaches you to do just that. You will learn how your story, the story of your community and the world at large will connect you with the work and the people we are in community with every day. We will explore things we've witnessed or experienced in the past, or present, that prompted us to a life of service. After the workshop, you will feel prepared to share your story with colleagues and peers and have a better understanding of how you approach your work.



**Thursday, August 3**

### **Lutheran Disaster Response - An Overview**

3:00 p.m. ET | 2:00 p.m. CT | 1:00 p.m. MT | 12:00 p.m. PT

90-min | Online facilitated training via MSTeams

*Facilitators: Kristyne Duffy, Dale Percy, Jean Percy*



What is Lutheran Disaster Response (LDR), and how does it support the work Synods, congregations, and Social Ministry Organizations prepare for and respond to humanitarian crises? In this 90-minute overview, participants will learn about LDR's different support programs and funding opportunities and how to access those resources.

## TRAINING & ENGAGEMENT SCHEDULE



**Wednesday, August 9**

### **Environmental Justice 101**

10:00 a.m. ET | 9:00 a.m. CT | 8:00 a.m. MT | 7:00 a.m. PT

60-min | Online via MSTeams

*Facilitator: Rev. Matthew Zemanick*



*Environmental Justice 101* is an interactive workshop which will provide a brief history of the concept of environmental justice, a survey of current issues, and important considerations for disaster response, recovery, and resilience work in “environmental justice” communities.



**Tuesday, August 15**

### **Partner Spotlight: Serving Neighbors by**

### **Bethlehem Lutheran Church in New Orleans**

3:30 p.m. ET | 2:30 p.m. CT | 1:30 p.m. MT | 12:30 p.m. PT

60-min | Online via MSTeams

*Special Guest: Evangeline Dai, Ministry Coordinator, Texas-Louisiana Gulf Coast Synod Disaster Preparedness and Response*



In this *Partner Spotlight*, you will see the vibrant ministries at Bethlehem Lutheran Church in New Orleans, Louisiana. In addition to the regular feeding program, they join local organizations for the Community Lighthouse project. They also successfully constructed the first house in our affordable housing project in partnership with the Tulane School of Architecture.



**Wednesday, August 16**

### **Connecting the Dots of Long-Term Recovery**

11:00 a.m. ET | 10:00 a.m. CT | 9:00 a.m. MT | 8:00 a.m. PT

2 hours | Online via MSTeams

*Facilitators: Kristyne Duffy*



*Connecting the Dots* is good for all who are involved or working with developing Long-Term Recovery Group. Long-Term Recovery has many different components, terminology, structure, and players. The players may be community groups, faith-based, other non-profit or for-profit organizations, and government partners and programs. The most important factor is the need for the Long-Term Recovery Group (LTRG) to have the flexibility, to assist the individuals and families as they navigate the many issues, programs, and decisions they will face as they and the community move to Connect the Dots of recovery. As the various LTRG Subcommittees come together we will discuss some best practices will be discussed.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER**



## SUMMER & FALL 2023



**Thursday, August 17**

### **Western Region Community of Practice Discussion**

2:00 p.m. ET | 1:00 p.m. CT | 12:00 p.m. MT | 11:00 a.m. PT  
60-min | Online via MSTEams

*Convener: Kristyne Duffy*

Join LDR's Western Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, quarterly online gathering.



**Tuesday, August 22**

### **Psychological First Aid: An Overview**

4:00 p.m. ET | 3:00 p.m. CT | 2:00 p.m. MT | 1:00 p.m. PT  
90-min | Online facilitated training via MSTEams

*Facilitator: Kristyne Duffy*

*Psychological First Aid (PFA)* will introduce the principles and core actions of PFA and describe ways to apply them in post-disaster scenarios and with different survivor needs. Psychological First Aid, the practice of recognizing and responding to people experiencing crisis-related stress, can be used to help yourself and others to cope in the face of stressful events.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER**



**Wednesday, August 30**

### **Midwest Region Community of Practice Discussion**

2:30 p.m. ET | 1:30 p.m. CT | 12:30 p.m. MT | 11:30 a.m. PT  
60-min | Online via MSTEams

*Convener: Special guest Kim Dettmer, Senior Director for Disaster Services and Camp Noah, LSS-Minnesota*

Join LDR's Midwest Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, monthly online gathering.



*Sharing God's hope, healing and renewal with people whose lives have been disrupted by disaster.*

# AUGUST

# SEPTEMBER



**Wednesday, September 6**

## **Long-Term Recovery Efforts in Remote Alaska**

3:00 p.m. ET | 2:00 p.m. CT | 1:00 p.m. MT | 12:00 p.m. PT  
60-min | Online via MSTeams

*Special Guest: Alan Budahl, Executive Director, LSS of Alaska*



In this *Partner Spotlight*, join Alan Budahl for a discussion about LSS of Alaska's Long-Term Recovery efforts to remote parts of rural Alaska following the impact of Typhoon Merbok in fall of 2022, and spring flooding in 2023. Budahl will share some the complexities and challenges they faced reaching remote and isolated communities, and the innovative solutions they developed and implemented as part of the recovery process.



**Thursday, September 7**

## **Construction 101**

11:00 a.m. ET | 10:00 a.m. CT | 9:00 a.m. MT | 8:00 a.m. PT  
90-min | Online facilitated training via MSTeams

*Facilitators: Dale Percy and Jean Percy*



*Construction 101* is a 90-minute webinar that covers the basics of what is involved in construction management. The course will lightly touch on guidelines for project estimation, on-site supervision, material donations, and other topics that may impact repair/rebuilding and construction management. This webinar has something for everyone that has an interest in construction management but would like to know a bit more.



**Wednesday, September 13**

## **Preparedness for Faith-Based Organizations**

11:00 a.m. ET | 10:00 a.m. CT | 9:00 a.m. MT | 8:00 a.m. PT  
2-hours | Online facilitated training via MSTeams

*Facilitator: Sean Coffman and Kristyne Duffy*



*Preparedness for Faith-Based Organizations* is a 2-hour course designed to precisely define organizational preparedness, and expand on what it entails, the six attributes of a prepared organization, and common challenges that organizations face in becoming prepared.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER RESPONSE**

## SUMMER & FALL 2023



**Tuesday, September 19**

### **Walking through the Maze: Long-Term Recovery Group Development**



4:00 p.m. ET | 3:00 p.m. CT | 2:00 p.m. MT | 1:00 p.m. PT  
2 hours | Online facilitated training via MSTeams  
*Facilitators: Kristyne Duffy, Dale Peercy, and Jean Peercy*

*Walking through the Maze: Long-Term Recovery Group Development* is designed for organizations setting up their first LTRG. The presentation expands on the information outlined in the *National VOAD Long Term Recovery Quick Reference Guide* and covers the basics of disaster and long-term recovery and an overview of establishing an LTRG with administrative roles and functional committees.



**Thursday, September 21**

### **Construction Assessment for Disaster Case Managers**



11:00 a.m. ET | 10:00 a.m. CT | 9:00 a.m. MT | 8:00 a.m. PT  
2 hours | Online facilitated training via MSTeams  
*Facilitators: Dale Peercy and Jean Peercy*

*Construction Assessment for Disaster Case Managers* is designed for Disaster Case Managers (DCM) and highlights the differences between the Disaster Case Manager's Client Assessment and a Construction Assessment. The program illustrates the importance of a good relationship between Case Management and Construction, and provides a basic overview of construction language, terms, and procedures.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER RESPONSE, DISASTER CASE MANAGER PART 1: INTRODUCTION TO DISASTER CASE MANAGEMENT, AND DISASTER CASE MANAGEMENT PART 2: DISASTER CASE MANAGEMENT CORE CONSIDERATIONS**



**Wednesday, September 27**

### **Midwest Region Community of Practice Discussion**



2:30 p.m. ET | 1:30 p.m. CT | 12:30 p.m. MT | 11:30 a.m. PT  
60-minutes | Online via MSTeams  
*Facilitator: Kristyne Duffy*

Join LDR's Midwest Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, monthly online gathering.

## TRAINING & ENGAGEMENT SCHEDULE



**Thursday, September 28**

### **Long-Term Recovery: Disaster Case Management**



11:00 a.m. ET | 10:00 a.m. CT | 9:00 a.m. MT | 8:00 a.m. PT

2 hours | Online facilitated training via MSTeams

*Facilitators: Dale Percy and Jean Percy*

*Long-Term Recovery: Disaster Case Management* is designed to bring understanding to Disaster Case Managers on what they may encounter in the field when working with a Long-Term Recovery Group (LTRG). The course will provide an overview of the LTRG systems and role of the Disaster Case Manager and Disaster Case Work, cover the disaster phases, including declarations and general timelines, and the emotional impact of disaster. Case studies and scenarios will be used to illustrate the most common issues Disaster Case Managers will encounter.

**SUGGESTED PRE-REQUISITES: DISASTER CASE MANAGER PART 1: INTRODUCTION TO DISASTER CASE MANAGEMENT, DISASTER CASE MANAGER PART 2: DISASTER CASE MANAGEMENT CORE CONSIDERATIONS, AND PSYCHOLOGICAL FIRST AID: AN OVERVIEW.**

# OCTOBER



**Wednesday, October 4**

### **In A Nutshell: LTRG Construction Management and Volunteer Management**



10:00 a.m. ET | 9:00 a.m. CT | 8:00 a.m. MT | 7:00 a.m. PT

2 hours | Online facilitated training via MSTeams

*Facilitators: Sean Coffman and Kristyne Duffy*

*In A Nutshell: LTRG Construction and Volunteer Management* is designed to be a quick overview designed to help those that are new to the Long-Term Recovery Group have an understanding of how information flows from Disaster Case Management to Construction Management. The course addresses what is included in Construction Management, including Volunteer Management, Donations Management, estimation and funding, on-site supervision of volunteers, safety, and record keeping and scheduling of volunteers.

**SUGGESTED PRE-REQUISITES: CONNECTING THE DOTS OF LONG-TERM RECOVERY, INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER RESPONSE**

## SUMMER & FALL 2023



**Thursday, October 5**

### **Overcoming Barriers to Recovery**



2:00 p.m. ET | 1:00 p.m. CT | 12:00 p.m. MT | 11:00 a.m. PT

60-minutes | Online facilitated training via MSTeams

*Special Guest: Julia Menzo, Director of Community Outreach, Liberty Lutheran Congregational Services*

In this *Partner Spotlight*, join Julia Menzo for a discussion about Lutheran Disaster Response – Eastern PA’s work to better serve those who face the greatest barriers to recovery. The discussion will highlight the ways they are working with renters following disasters, the systemic challenges they have observed in reaching marginalized communities and examples of how they are working to overcome those challenges, and highlight a strategic collaborative effort with VOAD and community partners to better serve marginalized communities.

*Lutheran Disaster Response-Eastern Pennsylvania, is a program of Lutheran Congregational Services and Liberty Lutheran Services. LDR-Eastern PA serves Northeastern and Southeastern Pennsylvania Synods of the ELCA.*



**Wednesday, October 11**

### **Southern Region Community of Practice Discussion**



4:00 p.m. ET | 3:00 p.m. CT | 2:00 p.m. MT | 1:00 p.m. PT

60-min | Online via MSTeams

*Convener: Sean Coffman*

Join LDR’s Southern Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, quarterly online gathering.



**Thursday, October 12**

### **LDR Connections to Synods and Congregations**



11:00 a.m. ET | 10:00 a.m. CT | 9:00 a.m. MT | 8:00 a.m. PT

2 hours | Online facilitated training via MSTeams

*Facilitators: Sean Coffman and Kristyne Duffy*

*LDR Connection to Synods and Congregations* is designed to help Synods and Congregations understand the different ways to be involved in disaster response. The course identifies the different phases of a disaster and examines disaster’s broader definition, from weather-related events to care for the creation, school shootings, and water crises. The course also covers the importance of volunteers. It prepares participants with an overview of forms, processes, orientation, and ways to best utilize volunteers in the ways your Synod/Congregation may want to become involved with Lutheran Disaster Response.

# TRAINING & ENGAGEMENT SCHEDULE



**Tuesday, October 17**

## **Strengthening Partnerships with Synods**



2:00 p.m. ET | 1:00 p.m. CT | 12:00 p.m. MT | 11:00 a.m. PT

60-minutes | Online facilitated training via MSTeams

*Special Guest: Kim Dettmer, Senior Director for Disaster Services and Camp Noah, LSS-Minnesota*

In this *Partner Spotlight*, join Kim Dettmer for a discussion about Lutheran Social Services of Minnesota's work to deepen and strength partnerships with the multiple Synods in Minnesota. The discussion will include an overview of best practices, including the development of protocols around creating regular meetings, sharing staff, and unmet needs funding following a disaster.



**Thursday, October 19**

## **Eastern Region Community of Practice Discussion**



9:00 a.m. ET | 8:00 a.m. CT | 7:00 a.m. MT | 6:00 a.m. PT

60-min | Online via MSTeams

*Convener: Sean Coffman*

Join LDR's Eastern Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, quarterly online gathering.



**Wednesday, October 25**

## **Midwest Region Community of Practice Discussion**



2:30 p.m. ET | 1:30 p.m. CT | 12:30 p.m. MT | 11:30 a.m. PT

60-minutes | Online via MSTeams

*Facilitator: Kristyne Duffy*

Join LDR's Midwest Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, monthly online gathering.



**Thursday, October 26**

## **Disaster Case Management 101**



11:00 a.m. ET | 10:00 a.m. CT | 9:00 a.m. MT | 8:00 a.m. PT

2 hours | Online facilitated training via MSTeams

*Facilitators: Sean Coffman and Kristyne Duffy*

*Disaster Case Management 101* is beginner-level course, designed to provide basics of disaster case management (DCM), its role in disaster recovery, and the benefits a disaster case manager can offer to communities impacted by disaster.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER RESPONSE**

# NOVEMBER



**Wednesday, November 8, and Thursday, November 9**

## **LDR Community of Practice Bi-Annual Gathering**



Wednesday, 11/8: 9 a.m. - 4 p.m. CT | Thursday, 11/9: 9 a.m. - 2 p.m.

In-person at Central Lutheran Church in Minneapolis, MN

*Facilitator: Maryn Olson and Sean Coffman*

*Seating is limited to 2 individuals per organization. Max registration: 64 people.*

Join us at the 2023 Bi-Annual Lutheran Disaster Response Community of Practice Gathering November 8-9, 2023, in Minneapolis, Minnesota. Members from the Eastern, Midwestern, Southern, and Western regions will be gathering at Central Lutheran Church in downtown Minneapolis for two days of learning and connecting. You'll meet the LDR staff, learn about the vision for LDR, find opportunities for support and engagement, and connect with colleagues within and beyond your region. LDR will cover the costs (travel, room, and meals) for up to two individuals engaged in disaster services from your organization.



**Thursday, November 16**

## **Western Region Community of Practice Discussion**



2:00 p.m. ET | 1:00 p.m. CT | 12:00 p.m. MT | 11:00 a.m. PT

60-min | Online via MSTeams

*Convener: Kristyne Duffy*

Join LDR's Western Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, quarterly online gathering.



**Monday, November 20 through Friday, November 24**

## **ELCA Closed for the Thanksgiving Holiday**

Holiday break



**Wednesday, November 29**

## **Midwest Region Community of Practice Discussion**



2:30 p.m. ET | 1:30 p.m. CT | 12:30 p.m. MT | 11:30 a.m. PT

60-minutes | Online via MSTeams

*Facilitator: Sean Coffman*

Join LDR's Midwest Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, monthly online gathering.

# DECEMBER



**Wednesday, December 6**

## **Access and Functional Needs in Disasters**

2:30 p.m. ET | 1:30 p.m. CT | 12:30 p.m. MT | 11:30 a.m. PT  
60-minutes | Online facilitated training via MSTEams

*Facilitator: Grete Oanes*



*Access and Functional Needs in Disasters* is a workshop that will explore what access and functional needs are, how they intersect with all phases of disaster, and what steps you can take to ensure the full needs of the community are being met.



**Wednesday, December 27**

## **Midwest Region Community of Practice Discussion**

2:30 p.m. ET | 1:30 p.m. CT | 12:30 p.m. MT | 11:30 a.m. PT  
60-minutes | Online via MSTEams

*Facilitator: Sean Coffman*



Join LDR's Midwest Region Community of Practice Discussion to network with peers and colleagues. This is a recurring, monthly online gathering.



*Members of the Lutheran Church of the Resurrection's Disaster Relief Team (Cincinnati, Ohio) in Mayfield, Kentucky, helping with the response to deadly tornadoes.*



# JUST IN TIME

A disaster impacted your community earlier today. What do you do next to help? Recognizing the urgent and unpredictable nature of disasters, Lutheran Disaster Response understands the importance of rapidly deploying skilled volunteers to affected areas – and *Just in Time Training* (JIT) delivers information precisely when a community needs it.

JIT training serves as a vital solution, providing concise yet comprehensive training that equips staff and volunteers with the necessary skills and knowledge to respond to disasters effectively. Lutheran Disaster Response offers a variety of JIT training opportunities:

## Online, In-Person and Hybrid Training

LDR has a variety of free, self-paced online courses for participants. Courses average approximately 60 minutes and cover various topics, from disaster overview, disaster case management, construction management, and psychological first aid. A complete list of online training can be found in this document or online on LDR's learning management system, CollaborNation, at <https://collabornation.net/login/LDR>

LDR can also help facilitate in-person training for newly formed Long-Term Recovery Groups, Disaster Case Managers, or Volunteer Managers. LDR will work with the community to determine which type of training is needed, the preferred date and time, and help provide a team of experienced leaders in the field. The duration of training varies from half-day to multi-day experiences.

If a blended opportunity is appropriate for your community, LDR can combine the best of self-paced and facilitated webinar-driven experiences for your team.

## On-Going Mentorship and Collaboration

LDR can also provide on-going mentorship and collaboration for Synods, congregations, and Social Ministry Organizations working a disaster response. We connect your team to an experienced member from the LDR Community of Practice for phone or video conference calls designed to help you navigate specific questions or challenges that may appear in your work.

For more information on how to schedule Just in Time Training or access ongoing mentorship, contact [Sean Coffman](#), Program Director for Training and Networks, or [Maryn Olson](#), Director, Lutheran Disaster Response.

# ONLINE TRAINING

Lutheran Disaster Response's online learning management system, CollaborNation, provides important foundational courses for participants to take at the convenience of their schedule. Courses are optimized for time (most can be completed in about an hour) and used on a computer, tablet, or phone. The subject matter of the online training covers diverse topics, from preparedness to long-term recovery, and is designed for various skill and experience levels. All courses are free and open to the public and can be accessed 24 hours a day at <https://collabornation.net/login/LDR>.



## Disaster Case Management Part 1: Introduction to Disaster Case Management



Average of 60-minutes | Self-paced training online at CollaborNation

*Disaster Case Management Part 1: Introduction to Disaster Case Management* is a beginner-level course designed to teach participants the basics of disaster case management (DCM), its role in disaster recovery, and the benefits a disaster case manager can offer to communities impacted by disaster.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER RESPONSE**



## Disaster Case Management Part 2: Core Considerations



Average of 60-minutes | Self-paced training online at CollaborNation

*Disaster Case Management Part 1: Introduction to Disaster Case Management* is a beginner-level course designed to teach participants the basics of disaster case management (DCM), its role in disaster recovery, and the benefits a disaster case manager can offer to communities impacted by disaster.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER RESPONSE, DISASTER CASE MANAGEMENT PART 1: INTRODUCTION TO DISASTER CASE MANAGEMENT**



## Introduction to Construction Management



Average of 60-minutes | Self-paced training online at CollaborNation

*Introduction to Construction Management* is a beginner-level course designed to teach participants what construction management is, its role in disaster recovery and how the construction management process fits in with other long-term recovery activities.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER RESPONSE**

## SUMMER & FALL 2023

### Introduction to Disaster



Four modules with an average of 60-minutes each | Self-paced training online at CollaborNation

*Introduction to Disaster* is a foundational course designed to teach participants how hazards and vulnerabilities interact to create disasters, the types of impacts and needs that one might see, and how government and voluntary organizations react to disasters. This course is designed for anyone who has an interest in helping the community after a natural or human-caused disaster. It consists of 4 modules. This course is self-paced, and the modules can be taken independently of each other. Each module takes approximately an hour to complete, bringing the full training to roughly four hours.

### Just In Time: Disaster Response



Average of 60-minutes | Self-paced training online at CollaborNation

*Just In Time: Disaster Response* is a shortened version of *Introduction to Disaster*, and is designed to give participants in an active disaster response or recovery effort the foundational tools needed to help their community. It is for individuals new to disaster response and provides a basic understanding of the agencies and organizations they may encounter. It also explains the phases of disasters; the services that may need to be developed; and the role of the local, state, and national emergency management agencies and offices of emergency management during the disaster's phases. Finally, it will also offer ways your social ministry organization, synod or congregation can assist in natural and human-caused disasters.

### Preparedness for Nonprofit and Faith-Based Organizations



Average of 60-minutes | Self-paced training online at CollaborNation

*Preparedness for Nonprofit and Faith-Based Organizations* is an entry-level course designed to teach participants how organizational preparedness is defined, what it entails, the six attributes of a prepared organization, and common challenges that organizations face in becoming prepared.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER RESPONSE**



Register online at <https://collabornation.net/login/LDR>

# SELF-PACED

## SELF-PACED ONLINE TRAINING



### Psychological First Aid: An Overview



Average of 60-minutes | Self-paced training online at CollaborNation

*Psychological First Aid: An Overview* is an entry-level course that introduces participants to the principles and core actions of Psychological First Aid and describes ways to apply them in different post-disaster scenarios and with different survivor needs. Psychological First Aid, the practice of recognizing and responding to people experiencing crisis-related stress, can be used to help yourself and others to cope in the face of stressful events.

**SUGGESTED PRE-REQUISITES: INTRODUCTION TO DISASTER OR JUST IN TIME: DISASTER RESPONSE**



### Primeros auxilios psicológicos



Promedio de 60 minutos | Capacitación a su propio ritmo en línea en CollaborNation

En este curso interactivo presentaremos los principios y acciones básicas de los primeros auxilios psicológicos, y explicaremos formas de aplicarlos en diferentes escenarios posteriores a un desastre y con diferentes necesidades de los sobrevivientes. Los primeros auxilios psicológicos — la práctica de reconocer y responder a las personas que experimentan estrés relacionado con una crisis — se pueden utilizar para ayudarse a uno mismo y ayudar a otros a enfrentar y superar incidentes estresantes.



*Gaining Skills and Confidence for Disaster Response Work skills training workshop hosted by Lutheran Disaster Response – Eastern Pennsylvania.*

SUMMER & FALL 2023

# THE FACILITATORS

This training cycle, Lutheran Disaster Response is thrilled to bring together a diverse group of experienced experts to share their real-world knowledge and wisdom in the disaster cycle with the Community of Practice. Each individual is deeply committed to disaster response and recovery and recognizes the critical importance of collaboration and knowledge-sharing in building resilient communities.

## Emma Akpan

Southeastern Regional Resiliency Representative,  
[Lutheran Disaster Response](#) | [Emma.Akpan@ELCA.org](mailto:Emma.Akpan@ELCA.org)

Emma Akpan was inspired to dedicate her career to public service after graduating seminary and organized and advocated for women's reproductive rights, voting access and racial justice. Just prior to joining the Southeastern Regional Resiliency team at the Evangelical Lutheran Church of America, she worked in political technology and helped advocacy organizations to use creative ways to reach people impacted the most by changing policy decisions with technology. Emma has organized for Planned Parenthood and Hillary for America and is a graduate of Duke Divinity School.



## Sean Coffman

Program Director, Training and Networks,  
[Lutheran Disaster Response](#) | [Sean.Coffman@ELCA.org](mailto:Sean.Coffman@ELCA.org)

Sean Coffman is a 7th generation descendant of German-Irish immigrants who made their homes in New York, Ohio, and Virginia. He is the son of a military family and the oldest of two boys. As a child of the U.S. Air Force, Sean grew up experiencing a diverse range of cultures and landscapes, including the forests of Ohio, the Rocky Mountains of Colorado, and the last frontier of Alaska. Before transitioning to Long-Term Recovery with the Lutherans, he began his disaster work in 2011 with the American Red Cross. By 2012, he was responsible for managing, facilitating, and coordinating the effective delivery of all emergency services programs within a two-state region of 9 counties with approximately 300,000 individuals. Delivery programs included preparedness, resiliency, mitigation, response, and recovery topics. Training and education were core to his work, and he is excited to bring his experience and excitement to Lutheran Disaster Response. Sean lives in Fargo, North Dakota, with his wife, Sonya.



FACILITATORS

## FACILITATORS & SPECIAL GUESTS



### **Kristyne Duffy**

National Trainer,

[Lutheran Disaster Response](#) | [Kristyne.Duffy@ELCA.org](mailto:Kristyne.Duffy@ELCA.org)

Kristyne Duffy is currently a National Trainer with Lutheran Disaster Response developing their online training courses and catalogue. In 2011, she graduated from Augustana College with a B.A. in Sociology and Psychology in 2011. After graduating, she joined Lutheran Social Services of South Dakota, working their refugee resettlement program before transitioning to disaster response in 2018. There, she was part of the Midwest Consortium for Disaster Services project through LDR until it ended in 2022. As Disaster Response Coordinator, she has assisted more than 50 disaster-impacted communities and participated in multiple declared and undeclared disasters across South Dakota. She is currently a member of the South Dakota VOAD and previously served as President and Secretary. Kristyne has over a decade of experience in the social services fields, volunteer management, training & development, and serving vulnerable populations.



### **Grete Oanes**

Midwest Regional Resiliency Representative,

[Lutheran Disaster Response](#) | [Grete.Oanes@ELCA.org](mailto:Grete.Oanes@ELCA.org)

Grete Oanes is the Midwest Regional Resilience Representative for Lutheran Disaster Response. She recently graduated from North Dakota State University with her Master in Emergency Management and Disaster Science. Her research was focused on access and functional needs and their representation in local response plans. Grete previously worked on multiple political campaigns, including Senator Amy Klobuchar's presidential campaign.



### **Maryn Olson**

Director,

[Lutheran Disaster Response](#) | [Maryn.Olson@ELCA.org](mailto:Maryn.Olson@ELCA.org)

Maryn (she/her) has always had a strong sense of justice, and this passion motivates her work. She has worked in a variety of disaster-related roles. Maryn served as the director for two FEMA Disaster Case Management Program grants in response to widespread flooding in Missouri (2016-2019); worked with Camp Noah, a program serving children in disaster-impacted communities across the U.S.; coordinated long-term recovery in a small Iowa community after a massive immigration raid and the subsequent economic fallout; and served with HIV/AIDS programs of local Lutheran churches in South Africa and Namibia. She holds a Bachelor of Arts from Valparaiso University and a Master of Science (MSc) in Public Health in Developing Countries from the London School of Hygiene and Tropical Medicine. Maryn and her wife, Angela, live in St. Louis, MO.



**Dale and Jean Peercy**

National Trainers | [Lutheran Disaster Response](#)  
Dale Peercy | [Wendell.Peercy@ELCA.org](mailto:Wendell.Peercy@ELCA.org)  
Jean Peercy | [Jean.Peercy@ELCA.org](mailto:Jean.Peercy@ELCA.org)

Dale (he/him) and Jean (she/her) Peercy, commonly known as “The Peercys,” are known as the “go-to folks” on long-term recovery (LTR), especially when rebuilding is involved. They both have construction backgrounds and became engaged Construction/Volunteer Coordinators for Long-Term Recovery Groups in 1997. In the U.S. Virgin Islands. Over the past 26 years, they have directed over 90,000 volunteers in 22 different Long-Term Recovery Groups in several regions of the U.S. In 2006, a construction flow chart they had developed was adopted by the full NVOAD membership and placed in the organization’s LTR Manual as recommended guidance. Lutheran Disaster Response was requested to make them available to be trainers and consultants, and over the past seventeen years, they have developed and worked with LTR and LTRGs in most of the U.S. and have been actively engaged in leadership roles on committees with the National VOAD. The Peercy’s live in Ohio, and have three children and six grandchildren.



**Rev. Matthew Zemanick**

Program Director, Initiatives  
[Lutheran Disaster Response](#) | [Matthew.Zemanick@ELCA.org](mailto:Matthew.Zemanick@ELCA.org)

Rev. Zemanick is the Program Director for the newly formed Initiatives Program at Lutheran Disaster Response. He has served as a community chaplain at the Southeast Environmental Task Force, and has diverse professional and educational experience in community-based development, inter-cultural relations, civil rights, and healing.

**SPECIAL GUESTS**



**Alan Budahl**

Executive Director,  
[Lutheran Social Services of Alaska](#) | [ABudahl@gci.net](mailto:ABudahl@gci.net)

Alan Budahl is the Executive Director of Lutheran Social Services of Alaska (LSSA). He received his B.S. in Business Management from the University of South Dakota in 1978 and moved to Alaska the day after his graduation. After a 31-year tenure in the Hotel Industry as a General Manager, he started his second career in non-profit management with LSSA in 2009. His experience with disaster response began in 2013 when LSSA became an affiliate of Lutheran Disaster Response(LDR). Alan is currently the Vice Chair of the Alaska VOAD.

## FACILITATORS & SPECIAL GUESTS



### **Evangeline Dai**

Ministry Coordinator, Disaster Preparedness and Response,  
& Administrative Support to Bishop's Associate for Mission  
[Texas-Louisiana Gulf Coast Synod](#) | [Evangeline@GulfCoastSynod.org](mailto:Evangeline@GulfCoastSynod.org)

Born and raised in Taiwan, moved to Houston in 2014, Evangeline speaks Mandarin, Taiwanese, and English. She joined Faith Lutheran Church in Bellaire in 2015, moved to Berkeley for seminary in 2018, worked as part-time assistant in TEEM office at PLTS, and returned to Houston in summer 2022 after one year internship in Torrance and obtained her MDiv degree with Evangelism and Justice concentration. She embraces diversity, has passion for justice and service work, and commits to support the ministries of the Church.



### **Kim Dettmer**

Senior Director for Disaster Services and Camp Noah,  
[Lutheran Social Services of Minnesota](#) | [Kim.Dettmer@lssmn.org](mailto:Kim.Dettmer@lssmn.org)

Kim Dettmer is the Senior Director for Disaster Services and Camp Noah at Lutheran Social Service of Minnesota. Camp Noah is a nationally acclaimed program where children in communities impacted by disaster can experience the power of hope and healing through a proven resiliency curriculum that includes creative activities and play. While Camp Noah usually takes place over five days, its impact on a child can last a lifetime.



### **Julia Menzo**

Director of Community Outreach,  
[Liberty Lutheran/Lutheran Congregational Services](#) |  
[JMenzo@LibertyLutheran.org](mailto:JMenzo@LibertyLutheran.org)

Julia Menzo has been the Disaster Preparedness and Recovery Coordinator in the Southeastern Pennsylvania Synod since 2007. Since 2009 she has also been the Coordinator of Liberty Serves, a volunteer program of Liberty Lutheran. She is the chair of the Lansdale Planning Commission and has been actively engaged in her community, particularly in regard to issues involving justice and fairness. She is the first President of the Southeastern Pennsylvania VOAD.

FACILITATORS



SUMMER & FALL 2023

# GET IN TOUCH

Have a question about a course, the online learning management system, or have a suggestion for a training you'd like to see in the future? We'd love to hear from you!

## TRAINING AND NETWORKS

Sean Coffman

Program Director for Training and Networks

[Sean.Coffman@ELCA.org](mailto:Sean.Coffman@ELCA.org) | (773) 380-5045

Central Time Zone | Fargo, North Dakota

## LUTHERAN DISASTER RESPONSE

General Contact Information

[www.LDR.org](http://www.LDR.org)

[Disaster@ELCA.org](mailto:Disaster@ELCA.org) | (773) 380-2700

Evangelical Lutheran Church in America

8765 W Higgins Road

Chicago, IL 60631



*Dale and Jean Peercy in Hazard, Kentucky, providing in-person training to multiple LTRG groups responding to flooding in the area.*

CONTACTS



Lutheran Disaster Response

**LDR.ORG**

[Disaster@elca.org](mailto:Disaster@elca.org)